

Service Animal Policy

Service animals are permitted at the Boyden Library in compliance with the Americans with Disabilities Act (ADA).

Service Animals are defined by the ADA as working animals (not pets) that are individually trained to do work or perform tasks/duties for people with disabilities. The duties a service animal has been trained to provide must be directly related to the person's disability.

The animal must be under the handler's control at all times.

The animal must be harnessed or leashed unless their device interferes with the animal's work or the person's disability prevents using the device(s). In cases of device or leash-length interference, the handler must maintain control of the animal through voice, signal, or other effective controls.

The animal must stay in public areas, be housebroken and limit relief to outdoor areas. The animal handler is responsible for prompt removal and disposal of waste.

The animal must not demonstrate disruptive or aggressive behavior, including but not limited to: barking, biting, growling, jumping, scratching, or any harassment of Library staff or public.

The animal must not harass, injure damage, sever, harm, or kill any animal or vegetation of any kind.

Library Staff will request the handler correct the animal's behavior if a service animal is not compliant with Library Policy. If the handler does not take effective action and control of the animal, the Library Director will request that the animal be removed from Library grounds. In such case, the handler will be able to visit the Library, without the animal.